

Chichester Natural Fresh Water Dog Pool Terms and Conditions

- 1. By making a booking you are deemed to have read thoroughly and accepted the T&Cs.**
- 2. A one-minute swim equates to a one mile walk for your dog, therefore do not allow your dog to swim for more than a maximum of 20 minutes.**
3. The 45 minute session includes time taken parking, getting ready, use of the sensory and inside area, entering and exiting the session.
4. Please arrive at the time of the booking and not before.
5. Please exit ten minutes before the end of your booked session.
6. If the parking spaces are taken, please wait for the person/s to leave before entering the area.
7. Please exit on time and swiftly to allow for easy transition for the next booking.
8. Please ensure that your dog has toileted before arrival.
9. Please do not feed your dog for at least 3 hours prior to booked session and 1 hour after the session.
10. Dogs with infectious or contagious conditions, such as eye, ear, sickness or skin infections are not allowed to enter the natural freshwater swimming pool.
11. Sessions should only take place with dogs who present with no injuries, illness or health complaints.
12. Bitches in season are not allowed to enter the natural freshwater swimming pool or be on site until their season has finished.
13. It is a requirement for your dog to be vaccinated to attend the session.
14. Any fouling on site, must be cleaned up by the owner/person responsible for the dog.
15. Please give your dog a thorough brush to remove any loose hair before entering the area.
16. Please rinse your dog thoroughly if they are muddy/dirty before entering the water.
17. It is advised that all persons using the area wear sensible clothing/shoes with non-slip soles if possible, as the area can become wet during the sessions.
18. If you choose to enter the pool with your dog, you do so at your own risk....
19. Please bring your own dog towel.

20. All dogs are always the sole responsibility of the owner whilst using the area.
21. Any equipment provided by Chichester Natural Fresh Water Dog Pool are used at the risk of the owners/persons responsible for the dog on site. Items such as life jackets are provided but should be checked for size and suitability by the persons responsible for the dog. Chichester Natural fresh Water Dog Pool take no responsibility for poorly fitted life jackets, damaged life jackets, injury through ill-fitting or mis-fitting of life jackets.
22. Dogs must not be pushed, shoved or thrown into the pool. Anyone doing so will be asked to leave.
23. The pond/pool is used at the owners and dogs own personal risk.
24. Children and dogs must be always kept under close supervision of an accompanying adult whilst on the premises in the interest of Health and Safety.
25. Vehicles and contents are parked at owners own risk.
26. You must be aged 18 to make a booking to use the area.
27. All dogs and children must be accompanied at all times by an adult over the age of 18 whilst onsite.
28. Owners are responsible for their dogs, themselves and any minors AT ALL TIMES
29. No alcohol, drugs or smoking permitted onsite.
30. No food to be consumed whilst onsite.

Cancellations

We understand that sometimes appointments may need to be rescheduled. This can be done up to 24 hours before the the session is due to begin in the booking system.

If cancellation is less than 24 hour notice the session fee will be charged in full.

Chichester Natural Fresh Water Dog Pool Reserve The Right To:

Refuse swim sessions to any dog at any time.

Chichester Natural Fresh Water Dog Pool Is Not Responsible For:

Any loss or injury to any person or animal whilst on the premises.

Any loss or damage to any motor vehicles or personal property whilst on the premises.

Please Note:

Chichester Natural Fresh Water Dog Pool is a dog fun, fitness and well-being area. We do not offer Hydrotherapy treatment for dogs or medical advice. Anyone seeking Hydrotherapy treatment or medical advice for their dog should discuss this with their Vet.